



FINANCIAL POLICIES AND PROCEDURES

Thank you for choosing us as your orthopaedic and physical therapy specialists. We are committed to your treatment being successful. The following is a statement of our FINANCIAL POLICIES AND OFFICE PROCEDURES which we require you to read and sign.

APPOINTMENTS

Please arrive 30 minutes prior to your appointment time to update paperwork more than six months old or 15 minutes prior to your appointment if all paperwork is up to date to review paperwork for accuracy.

CO-PAYMENTS, DEDUCTIBLES AND FEES

Co-payment, insurance deductibles and fees for service not covered by your insurance policy are collected at the time service is rendered. We accept personal checks, VISA, MASTERCARD, DISCOVER AND AMERICAN EXPRESS. We do not accept post dated checks. If you have surgery or fracture care, we do expect you to pay any deductible not met or co-insurance you are responsible for. Bills for surgery will not include charges for anesthesia, hospitalization or laboratory tests. These are billed separately from the facility where they are performed.

REGARDING INSURANCE

Our office will provide you with proper documentation to file your own insurance or we will file insurance for you as a courtesy provided we are supplied with the proper information. If you do have health insurance please remember that professional services are rendered and charged to you and not to the insurance company. Insurance plans we are contracted providers for, we will automatically file insurance on. Please be aware that some services provided may be non-covered services or not considered medically necessary under Medicare and/or other medical insurance programs.

If you have been involved in an automobile accident or have any pending legal action we will ask you to pay for services personally or verify subrogation through your health insurance. We do not file third party insurance and we do not wait until settlement for payment.

CONTACTING PATIENT FOR BILLING PURPOSES

In order for COSM or its representatives to service your account or to collect any amounts you may owe, we may contact you by telephone at any telephone number associated with your account, including wireless telephone numbers, which could result in charges to you. We may also contact you by sending text messages or e-mails, using any e-mail address you provide to us. Methods of contact may include using prerecorded/artificial voice messages and/or use of an automatic dialing device, as applicable.

MISSED APPOINTMENTS/CANCELLATIONS

Our policy is to charge for missed appointments or appointments canceled with less than 24 hours notice at a rate of \$25 per appt.

MEDICATION REFILLS/AFTER HOURS CONSULTATIONS

For non-emergent issues or prescriptions, we ask that you call during regular office hours, otherwise a charge will be billed directly to you.

MINOR PATIENTS

The adult parent or guardian accompanying the minor is responsible for payment of the minor patient's account regardless of who the insurance policyholder is. For unaccompanied minors, non-emergency treatment can be denied until a parent or guardian is present or we have written permission for treatment and payment of the account.

COMPLETION OF FORMS

A fee of \$25 per form will be charged as patient responsibility for completion of forms and must be paid prior to the release of the form, including the following but not limited to: Disability and FMLA.

THANK YOU FOR UNDERSTANDING THE NECESSITY OF OUR FINANCIAL POLICY AND PROCEDURES. IF YOU NEED TO MAKE SPECIAL PAYMENT ARRANGEMENTS THIS NEEDS TO BE BROUGHT TO OUR ATTENTION PRIOR TO BEING EXAMINED.

I UNDERSTAND AND AGREE TO THIS POLICY:

Signature of patient or guardian
Revised 6-2012

Date



**Acknowledgement of the Use and Disclosure of Health Information for Treatment
 or Health Care Operations**

Name _____ Chart # _____

I understand that as part of the delivery of my health care, COSMS originates and maintains medical records describing my health history, symptoms, examination and test results, diagnoses, treatment and plans for future care or treatment.

I understand that this information serves as:

- A basis for planning my care and treatment
- A means of communication among the health care professionals who contribute to my care
- A tool for routine health care operations such as assessing quality and ensuring the continued competence of health care professionals involved in my care

- I have been provided with a Notice of Information Practices that provides a more complete description of the uses and disclosures of my health information.
- I understand that COSMS reserves the right to change this notice and their practices as needed and will make a reasonable attempt to inform me.
- I understand that I have the right to request restrictions(s) in the use or disclosure of my health information for treatment or healthcare operations and that COSMS are not required to agree to the restrictions requested.
- I understand that I may revoke this acknowledgement in writing except to the extent that COSMS has already taken action based on it.

I agree that COSM can EMAIL me unsecured HIPAA protected information to the email address on patient information sheet and/or to the following email address _____

I request the following **RESTRICTIONS** in the use or disclosure of my health information.

I request that the following person(s) have access to my medical and financial records.

X

Signature of Patient/Guardian/Legal Representative

Date

Relationship to Patient

Signature of Witness

Privacy Notice Effective Date/Version

For COSMS use only:

Requested Restrictions: ACCEPTED _____ DENIED _____

Signature

Title

Date

Patient Name: _____ Account Number: _____ Date: _____

Age: _____ Height: _____ Weight: _____ Occupation: _____ How Long? _____

Right Handed

Left Handed

What is the main reason for your visit today? _____

When did your symptoms begin? _____

How did your symptoms occur? Gradually Suddenly

Are your symptoms due to a work injury? Yes No

Are your symptoms due to an auto accident? Yes No

If you were injured please explain how: _____

Have your symptoms changed since they began? Yes No

If so, how? _____

Have you ever had any similar symptoms? Yes No

Check the following words which best describe your symptoms:

Sharp Numbness Dull Tingling Electrical

Burning Spasms Aching Skin Sensitivity

Weakness Changes to your bowel/bladder pattern, if yes, please specify:

Incontinence Erectile Dysfunction

The following factors make the pain **BETTER**:

Sitting Standing Lying Down Flexing Forward

Extending Backwards Walking Reaching

Overhead Activity Neck Motion

The following factors make the pain **WORSE**:

Sitting Standing Lying Down Flexing Forward

Extending Backwards Walking Reaching

Overhead Activity Neck Motion

The symptoms are mainly in the: Back Neck Legs Arms

Please rate your pain in the following body parts on a scale of 0-10 with 10 being the worse pain:

Back _____ Neck _____ Legs _____ Arms _____

When is your pain worse? Day Night No Difference

How many hours do you sleep each night? _____

MEDICATIONS

Please list all current medications and doses: (continue on back if needed)

Medication	Dose	Reason

ALLERGIES

Are you allergic to any medications or food that you know of? Yes No

Are you allergic to iodine or contrast dye? Yes Reaction: _____ No

Are you allergic to shellfish or seafood? Yes Reaction: _____ No

Are you allergic to latex? Yes Reaction: _____ No

SOCIAL HISTORY

Education Level: Elem / Middle School High School College Masters/Doctorate

Employment Status: Full time Part time Unemployed Disabled Modified Duty

Occupation: _____ If disabled, for what problem? _____

Marital Status _____ Who is at home with you? _____

Last date of employment _____

What is your caffeine intake each day: _____

Do you have a history of or use recreational drugs? Yes No

Do you or did you ever smoke? _____ Yes No

If yes, how much/how long? _____ If previous smoker, when did you stop smoking? _____

Do you use alcohol? Yes No If so, amount/frequency _____

FAMILY HISTORY

	Age	Living	Deceased	Medical Problems
Father	_____	<input type="checkbox"/>	<input type="checkbox"/>	_____
Mother	_____	<input type="checkbox"/>	<input type="checkbox"/>	_____

Siblings Yes No How many? _____ Ages _____

ILLNESSES

Please check the following conditions, illnesses, or problems you have had:

Heart: **Specify** _____ Hepatitis: **Specify** _____

Lung: **Specify** _____ Colon/GI: **Specify** _____

Kidney: **Specify** _____ Bleeding: **Specify** _____

Cancer: **Specify** _____ Blood Clot: **Specify** _____

Stroke: **Specify** _____ Liver: **Specify** _____

Mental Illness: **Specify** _____ Thyroid: **Specify** _____

Asthma Diabetes Anxiety Migraines Anemia

Epilepsy HIV/AIDS High Blood Pressure High Cholesterol GERD

Fibromyalgia Osteoarthritis Osteoporosis Rheumatoid Arthritis Sarcoidosis

Scoliosis Sickle Cell Trait Lupus Tuberculosis Bladder problems

Vascular disease Ulcers Acid Reflux Multiple Sclerosis Nerve Disorder

SURGICAL HISTORY

Please list any surgeries you have had on the lines provided:

Neck Surgery: Type _____ Date: _____ Performing Physician _____

Back Surgery: Type _____ Date: _____ Performing Physician _____

PROCEDURES/TESTS

Which of the following has been done? If you have had any of these procedures, please bring in the imaging with you.

	When	Where
X-RAYS	_____	_____
CAT scan	_____	_____
MRI	_____	_____
Myelogram	_____	_____
Bone Density Scan	_____	_____
EMG/NCS	_____	_____
Spinal Injections	_____	_____
Physical therapy	_____	_____
Chiropractic	_____	_____
Discogram	_____	_____
Spinal Surgery	_____	_____

REVIEW OF SYSTEMS

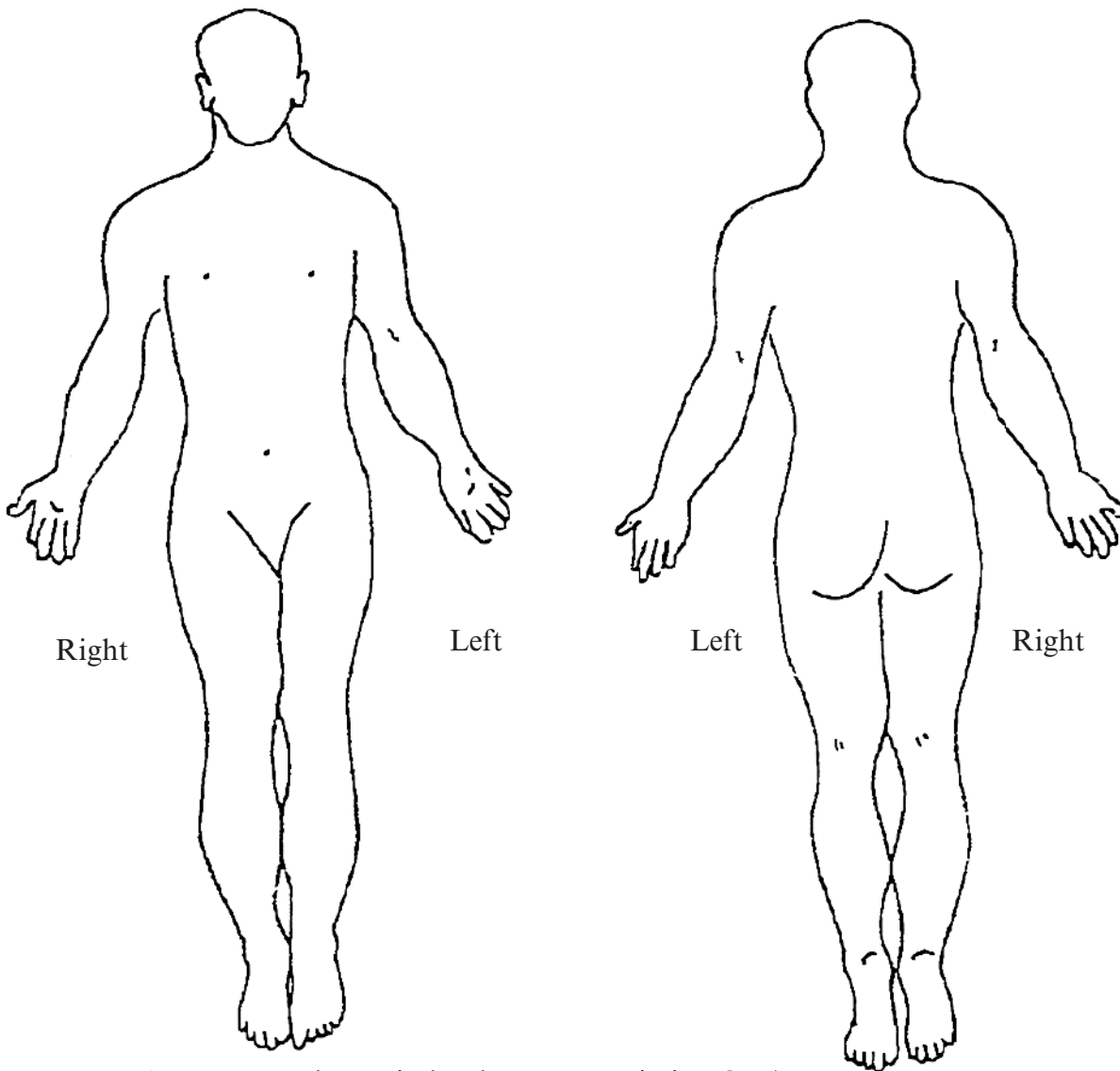
General <input type="checkbox"/> Fever <input type="checkbox"/> Chills <input type="checkbox"/> Weight loss > 10 lbs. <input type="checkbox"/> Weight gain > 10 lbs. <input type="checkbox"/> Generally feeling ill <input type="checkbox"/> Extreme Fatigue <input type="checkbox"/> Excessive Thirst <input type="checkbox"/> Cannot relax	Lungs <input type="checkbox"/> Shortness of Breath <input type="checkbox"/> Chronic Cough <input type="checkbox"/> Wheezing <input type="checkbox"/> Pleurisy	ENT <input type="checkbox"/> Difficulty Swallowing <input type="checkbox"/> Difficulty Hearing <input type="checkbox"/> Sinus Trouble <input type="checkbox"/> Sore Throat
Heart <input type="checkbox"/> Chest Pain <input type="checkbox"/> Leg Pain <input type="checkbox"/> Racing Heart	Musculoskeletal <input type="checkbox"/> Joint Cramping <input type="checkbox"/> Joint Stiffness <input type="checkbox"/> Joint Swelling <input type="checkbox"/> Warm red joints	Gastrointestinal <input type="checkbox"/> Acid Reflux <input type="checkbox"/> Loss of Appetite <input type="checkbox"/> Trouble with bowel habits <input type="checkbox"/> Black tarry stools <input type="checkbox"/> Ulcer pain <input type="checkbox"/> Nausea / Vomiting <input type="checkbox"/> Diarrhea <input type="checkbox"/> Constipation
Genito-Urinary <input type="checkbox"/> Blood in urine <input type="checkbox"/> Burning with urinations <input type="checkbox"/> Frequent urination <input type="checkbox"/> Difficulty controlling urine <input type="checkbox"/> Loss of urine control with coughing or sneezing <input type="checkbox"/> Change in menstrual cycle <input type="checkbox"/> Unusual vaginal bleeding	Psychological <input type="checkbox"/> Unusual Stress <input type="checkbox"/> Anxiety <input type="checkbox"/> Depression	Skin <input type="checkbox"/> New skin sores <input type="checkbox"/> New skin lumps <input type="checkbox"/> Skin discoloration <input type="checkbox"/> Easy bruising / bleeding <input type="checkbox"/> Swollen lymph nodes
Vision <input type="checkbox"/> Blurred Vision <input type="checkbox"/> Red itchy eyes	Neurologic <input type="checkbox"/> Headaches <input type="checkbox"/> Easily Confusion <input type="checkbox"/> Seizures / Tremors <input type="checkbox"/> Poor balance or walking <input type="checkbox"/> Trouble starting arm or leg motion	

DATE

Patient Name: _____

--- Pins and --- Needles	z z z Stabbing z z z	B B B Burning B B B
x x x Numbness x x x	/// /// /// Aching and /// /// /// Cramping	O O O Other O O O Sensations

Mark the location(s) of your pain on the body outlines using the symbols



Please circle where your pain is TODAY

(No Pain) 0 1 2 3 4 5 6 7 8 9 10 (Worst pain ever)

Please circle where your pain has been on average over the LAST WEEK

(No Pain) 0 1 2 3 4 5 6 7 8 9 10 (Worst pain ever)